



# Tri-Life Health, PC

## Policy and Disclosure Statement

### **PAYMENT POLICY**

Tri-Life Health, PC operates as a “fee for service” health care provider. This means that we do not accept insurance or third party payment (including Medicare and Medicaid). Instead, we request that you pay us at the time of service. We feel that there are some very good reasons to do this:

- It allows us to keep our costs down. Without the paperwork, overhead, and red tape involved with processing insurance claims, we can keep our staff and expenses to a minimum. This allows us to pass on the savings to you in the form of lower fees.
- It allows us to keep our focus on your health. Without having to spend a huge amount of time and effort on insurance paperwork we can keep our staff and our efforts totally dedicated to the business of delivering quality health care.
- It allows us to keep YOU as our priority. We do not feel that it is appropriate for the insurance companies or government agencies to come between you and your health care. It is our intention to maintain the quality of the doctor / patient interaction as our primary relationship and motivation.
- It frees us to provide the complete, quality health care that your situation requires. By removing the “insurance middle man” we do not have to seek their permission or approval to give you the full scope of recommendations and medical care that we feel you deserve.
- It keeps YOU in control. We feel that you should be the decision-maker when it comes to your health care, not your insurance company.
- It removes the temptation of playing the “insurance games” that are sometimes felt to be necessary in order to achieve reimbursement. This allows our health care team to maintain complete integrity and honesty in all areas, especially financial.

We respect the fact that you may have an arrangement with a specific health care organization, insurance company, HMO, or third party payer. We will provide you with complete medical documentation (“super bill”) that you can use to file with that group in order to seek reimbursement. Whether or not you can receive reimbursement from your insurance will depend on the arrangements you have with them. Tri-Life Health, PC makes no guarantee or promise that your insurance provider will reimburse you for our services. We also want to make clear that we are not a Medicare or Medicaid provider. This means that you will not receive any Medicare or Medicaid reimbursement for our services.

### **SUPPLEMENT DISCLOSURE**

In order to provide the best possible services and health care to our patients, we make an ongoing effort to research and investigate the multitude of vitamin and nutritional supplements available on the market. As a result, we have found several brands that we think are among the best quality and value. These brands are also most effective in accomplishing the specific goals of our treatment programs. Although we may recommend these brands if supplementation is part of your program, you are under no obligation to use these particular sources. You are welcome to use vendors of your own choosing and we will do our best to work with your choices. You should also understand that Tri-Life Health, PC might receive a commission from your purchase of our recommended brands.